WHISTLE BLOWER POLICY (VIGIL MECHANISM)

1. PREFACE:

The Company believes in the conduct of the affairs in a fair and transparent manner. Towards this end, the Company has adopted the Code of Business Conduct and Ethics ("the Code"), which aims at ensuring compliance with legal requirements and maintaining high standards of business conduct. The Code aims to promote ethical conduct and maintain high standards in carrying out business transactions of the Company.

The Board recognizes that effective and honest communication is essential to maintain our business values and to ensure that instances of business malpractice are detected and dealt with.

The Companies Act, 2013, the Rules made thereunder, and the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 mandates the listed companies to establish / devise an effective a vigil mechanism / whistle blower policy, in pursuance of the same, this Whistle Blower Policy ("the Policy") has been formulated with a view to provide a mechanism for (i) directors and employees of the Company to freely communicate/report genuine concerns or/and grievances about illegal or unethical practices, unethical behaviour, actual or suspected fraud or violation of the Company's code of conduct or ethics policy, and (ii) the stakeholders of the company to freely communicate their concerns about illegal or unethical practices, and to approach the Whistle Officer/Chairman of the Audit Committee of the Company to, inter alia, report the same to the management. This Policy is an extension of the Company's Code of Conduct.

For the purpose of this policy Whistle Officer will be a person authorized by the Board of the company from time to time for the purpose of receiving all complaints under this policy and ensuring appropriate action.

The Board revised this policy in its meeting held on 14.11.2024.

2. OBJECTIVE:

To provide employees, customers and vendors an avenue to raise concerns, in line with SSPDL Limited's commitment to the highest possible standards of ethical, moral and legal business conduct and its commitment to open communication. Further, to provide necessary safeguards for protection of associates from reprisals or victimization, for whistle blowing in good faith.

3. SCOPE/PURPOSE:

Directors and employees of the Company shall, from time to time, report to the Whistle Officer/Chairman of the Audit Committee about:

- their genuine concerns or grievances,
- about illegal or unethical behaviour and practices, and
- about actual or suspected fraud or violation of the company's code of conduct or ethics policy, any other policy of the company.

Below are some examples (actual or suspected) on which the whistle blower shall report:

- A criminal offence;
- The use of deception to obtain an unjust or illegal financial advantage for the business unit or personally;

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- Financial irregularities, including fraud or suspected fraud, intentional misrepresentation affecting financial statements;
- Forgery, Wastage/misappropriation of company's funds/assets;
- Pilferation of confidential information;
- Serious non-professional or non-ethical behaviour including harassment;
- Deliberate violation of law; and
- Deliberate concealment of information relating to any of the above, etc.

4. ROLE OF THE WHISTLE BLOWER

The whistle blower's role is that of a reporting party with reliable information. They are not required or expected to act as investigators or finders of facts, nor would they determine the appropriate corrective or remedial action that may be warranted in a given case.

Whistle blowers should not act on their own in conducting any investigative activities, nor do they have a right to participate in any investigative activities other than as requested by the Whistle Officer or the Chairman of the Audit Committee or the Investigators.

5. PERSONS WHO CAN MAKE COMPLAINTS

All employees/directors/customer/vendor of the Company are eligible to make complaints under the Policy.

6. COMPLAINTS

An employee/customer/vendor making a disclosure (whistle blower) under this policy is commonly referred to as a Complainant (whistle blower). The complainant's role is as a reporting party, he/she is not an investigator.

Although the complainant is not expected to prove the truth of an allegation, the complainant needs to demonstrate to the Whistle Officer/Chairman of the Audit Committee, that there are sufficient grounds for concern.

7. PROCEDURES

- a. All the complaints concerning financial/accounting matters and other complaints concerning the Whistle Officer and employees at the levels of Vice Presidents and above should be addressed to the Chairman of the Audit Committee of the Company for investigation.
- b. All the other complaints not covered in sub-clause (a) above should be addressed to the Whistle Officer of the Company.

However, the whistle blower may address the complaints directly to the Chairman of the Audit Committee in appropriate or exceptional cases on any matter covered under this policy.

c. If any complaint is received by any executive of the Company other than Chairman of Audit Committee or the Whistle Officer, the same should be forwarded to the Company's Whistle Officer or the Chairman of the Audit Committee for further appropriate action. Appropriate care must be taken to keep the identity of the whistle blower confidential.

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- d. The complaints should preferably be reported in writing so as to ensure a clear understanding of the issues raised and should either be typed or written in a legible handwriting in English, Hindi or in the regional language of the place of employment of the whistle blower.
- e. The complaints should be forwarded under a covering letter which may bear the identity of the whistle blower. The Chairman of the Audit Committee/Whistle Officer, as the case may be shall detach the covering letter and forward only the complaint to the Investigators for investigation.
- f. Complaints should be factual and not speculative and should contain as much specific information as possible to allow for proper assessment of the nature and extent of the concern and the urgency of a preliminary investigative procedure.
- g. The whistle blower may disclose his/her identity in the covering letter forwarding such complaint. Anonymous complaint will also be entertained. However it may not be possible to interview the whistle blowers and grant him/her protection under the policy.

8. INVESTIGATION

- a. All the Complaints reported under this Policy will be promptly and appropriately investigated by the Whistle Officer/Chairman of the Audit Committee of the Company who will investigate/oversee the investigations under the authorization of the Audit Committee. If any member of the Audit Committee has a conflict of interest in any given case, then he/she should recuse himself/herself and the other members of the Audit Committee should deal with the matter on hand. Such other person shall be deemed as Chairman of the Audit Committee for the limited purpose of this policy.
- b. The Whistle Officer/Chairman of the Audit Committee may at their discretion, consider involving any Investigators for the purpose of investigation.
- c. The decision to conduct an investigation taken by the Whistle Officer/Chairman of the Audit Committee is by itself not an accusation and is to be treated as a neutral fact-finding process.
- d. The identity of a person against whom a complaint is made will be kept confidential to the extent possible given the legitimate needs of law and the investigation.
- e. The person against whom a complaint is made will be informed of the allegations at the outset of a formal investigation and have opportunities for providing their inputs during the investigation.
- f. The person against whom a complaint is made shall have a duty to co-operate with the Whistle Officer/Chairman of the Audit Committee or any of the Investigators during investigation to the extent that such co-operation will not compromise self-incrimination protections available under the applicable laws.
- g. The person against whom a complaint is made will have a right to consult with a person or persons of their choice, other than the Whistle Officer/Investigators and/or members of the Audit Committee and/or the whistle blower. The person against whom a complaint is made shall be free at any time to engage counsel at their own cost to represent them in the investigation proceedings.
- h. The person against whom a complaint is made shall have a responsibility not to interfere with the investigation. Evidence shall not be withheld, destroyed or

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tampered with, and witnesses shall not be influenced, coached, threatened or intimidated by the person against whom a complaint is made.

- i. Unless there are compelling reasons not to do so, the person against whom a complaint is made will be given the opportunity to respond to material findings contained in an investigation report. No allegation of wrongdoing against a person against whom a complaint is made shall be considered as maintainable unless there is good evidence in support of the allegation.
- j. The person against whom a complaint is made shall have a right to be informed of the outcome of the investigation. If allegations are not sustained, the person against whom a complaint is made should be consulted as to whether public disclosure of the investigation results would be in the best interest of the person against whom a complaint is made and the Company.
- k. The investigation shall be completed normally within 30 days of the receipt of the Complaint.

9. RESPONSIBILITIES OF INVESTIGATORS

- a. Investigators are required to conduct a process towards fact-finding and analysis. Investigators shall derive their authority and access rights from the Whistle Officer/Audit Committee when acting within the course and scope of their investigation.
- b. Technical and other resources may be drawn upon as necessary to augment the investigation. All Investigators shall be independent and unbiased both in fact and as perceived. Investigators have a duty of fairness, objectivity, thoroughness, ethical behaviour, and observance of legal and professional standards.
- c. Investigations will be launched only after a preliminary review which establishes that:
 - i. the alleged act constitutes an improper or unethical activity or conduct, and
 - ii. either the allegation is supported by information specific enough to be investigated, or matters that do not meet this standard may be worthy of management review, but investigation itself should not be undertaken as an investigation of an improper or unethical activity.

10. DECISION

If an investigation leads the to conclusion that an improper or unethical act has been committed, the Whistle Officer/Chairman of the Audit Committee shall recommend to the management of the Company to take such disciplinary or corrective action as the Whistle Officer/Chairman of the Audit Committee deems fit. It is clarified that any disciplinary or corrective action initiated against the person against whom such charges are proved, as a result of the findings of an investigation pursuant to this Policy, shall adhere to the applicable personnel or staff conduct and disciplinary procedures.

11. REPORTING

The Whistle Officer/Chairman of the Audit Committee shall submit a report to the Audit Committee on a regular basis about all the complaints referred to him/her since the last report together with the results of investigations, if any.

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The Audit Committee shall oversee the vigil mechanism through the committee and if any of the members of the committee have a conflict of interest in a given case, they should recuse themselves and the others on the committee would deal with the matter on hand.

12. PROTECTION TO THE WHISTLE BLOWER

- a. No unfair treatment will be meted out to a whistle blower by virtue of his/her having made a complaint under this Policy. The Company, as a policy, condemns any kind of discrimination, harassment, victimization or any other unfair employment practice being adopted against whistle blowers. Complete protection will, therefore, be given to whistle blowers against any unfair practice like retaliation, threat or intimidation of termination/suspension of service, disciplinary action, transfer, demotion, refusal of promotion, or the like including any direct or indirect use of authority to obstruct the whistle blower's right to continue to perform his/her duties/functions including making further complaint. The Company will take steps to minimize difficulties, which the whistle blower may experience as a result of making the complaint. Thus, if the whistle blower is required to give evidence in criminal or disciplinary proceedings, the Company will arrange for the whistle blower to receive advice about the procedure, etc.
- b. A whistle blower may report any violation of the above clause to the Chairman of the Audit Committee, who shall investigate into the same and recommend suitable action to the management.
- c. The identity of the whistle blower shall be kept confidential to the extent possible and permitted under law. Whistle blowers are cautioned that their identity may become known for reasons outside the control of the Whistle Officer/Chairman of the Audit Committee (e.g. during investigations carried out by Investigators).
- d. Any other Employee assisting in the said investigation shall also be protected to the same extent as the whistle blower.

13. MALICIOUS ALLEGATIONS/FRIVOLOUS COMPLAINTS

Malicious allegations by employees will result in disciplinary action. In case of repeated frivolous complaints being filed by a director or an employee, the audit committee may take suitable action against the concerned director or employee including reprimand.

14. RETENTION OF DOCUMENTS

All complaints in writing or documented along with the results of investigation relating thereto shall be retained by the Company for a minimum period of three years or such other longer period as may be required under law from time to time.

15. CONTACT DETAILS

The Contact details of the Whistle Officer of the Company are as under:

Sri Prakash Challa Chairman and Managing Director SSPDL Limited, "SSPDL HOUSE", New No. 2, Old No. 15, Vellaiyan Street, Kotturpuram, Chennai - 600 085, Tamil Nadu.

E-mail id: pchalla@sspdl.com

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The contact details of the Chairman of the Audit Committee are as under:

Sri S.Suryanarayana, Chairman of the Audit Committee of M/s. SSPDL Limited, C-1, Millenium House, 8-2-601/B/C1, Near Jaheer Nagar Cross Road, Road No.10, Banjara Hills, Hyderabad – 500 034, Telangana, India.

E-mail id: whistleblower@sspdl.com

16. DISCLOSURE:

Details of the establishment of this Whistle blower Mechanism Policy shall be disclosed on the company's website and in Boards Report.

17. POLICY REVIEW, ETC.:

The Board of Directors of the Company may subject to applicable laws is entitled to amend, suspend or rescind this Policy at any time. Any difficulties or ambiguities in the Policy will be resolved by the Board of Directors in line with the broad intent of the Policy. The Board may also establish further rules and procedures, from time to time, to give effect to the intent of this Policy.

In the event of any conflict between the provisions of this policy and of the applicable law dealing with complaints under this policy, such applicable law in force from time to time shall prevail over this policy.
